

COOKIE POLICY

Our use of cookies

We put cookies (which are small text files) on your device in order to track your use of our website and to improve your browsing experience. This tracking is not linked to your name and is not used to identify you as a person. We use the following cookies:

Session use: We use cookies to track each session by devices that access our website.

We also use a cookie for load balancing to make sure that visitor page requests are sent to the same server in any given browsing session.

Cookies:

- **ARRAffinity:** Expires when you close your browser, used by our load balancing system to make ensure the same server deals with your requests in a session
- **TinyTracker.Auth:** Expires when you close the browser, used by our systems to help identify you after you login.
- **__AntiXsrfToken:** Expires when you close your browser, helps avoid Cross-Site Request Forgery, (CSRF).

Live Chat: If you have a support agreement in place, then we activate a third-party live chat module on every page. The live chat function uses various cookies to track your use of the system and provide our support team with information when you ask for help. Information on the cookies can be found at <https://www.zoho.com/privacy/cookie-policy.html>.

Cookies:

- **zohocares-__uuid:** Expires 2 years after last use and is used to report pages visited
- **zohocares-__siqid:** Expires 2 years after last use and is used to report pages visited
- **zohocares-__zldp:** Expires 2 years after last use and is a unique identifier for you.
- **LS_CSRF_TOKEN:** Expires when you close your browser, helps avoid Cross-Site Request Forgery, (CSRF).
- **educater-__zldt:** Expires 1 day after use, identifies your session (no personal details).
- **educater-__zldp:** Expires 1 day after use, identifies you (no personal details).
- **cookie-uid:** Expires when you close your browser, use to analyse behaviour on the site
- **ZohoMarkSrc:** Expires when you close your browser, use to analyse behaviour
- **ZohoMarkRef:** Expires when you close your browser, use to analyse behaviour